



**2099 Grand Island Blvd., Ste B  
Grand Island, NY 14072**

**Phone: (716) 773-3300**

**Fax: (716) 773-3303**

**Owner/P.T. Lisa Trunzo P.T.**

### Cancellation Fee Charges

Cancellation must be made 24 hours PRIOR to your appointment. If your appointment is at 3pm on Tuesday you must cancel by 3pm Monday. This will allow us to fill the spot for another patient.

A NO SHOW\* OR SAME DAY CANCELLATION will result in a \$15.00 cancellation fee. **There will be no exceptions.**

If we can reschedule that visit for another day in the same week, we will certainly do our best to accommodate you, and the \$15.00 fee will be **waived**.

A private stretch session will be subject to a \$25 fee for missed or cancelled appointment.

3 same day, no show appointments may result in being discharged for non-compliance. Thank you for supporting our small business.

By Signing below, you accept these cancellation terms.

Sign \_\_\_\_\_

Date \_\_\_\_\_



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